

Could you be an Angel?



Find out more about becoming a Visiting Angel by calling 01223 455 945 or 01480 751 731 Visit: www.visiting-angels.co.uk/cambridgeshire/careers or email: cambridgeshire@visiting-angels.co.uk



TOP 20 AWARD homecare.co.uk

Our mission...

To become the UK care sector's employer of choice. Creating an environment where our carers can care more, clients can live better and families can feel assured.

"We want to be different, we want our Angels to love what they do, because what they do is amazing"

"We want our Angels to be confident and competent, and know that they can handle any situation"

"We therefore need to set them up for success, by giving them enough time to achieve tender loving care, for all our clients"

"and then reward and recognise their amazing success, daily, monthly and yearly"

Letitia

Senior Angel at Visiting Angels Cambridgeshire

Never have I ever worked for a company that are like family, Visiting Angels are my second family. At Visiting Angels, they are understanding and carer-centric, they are caring, kind, friendly, and warm. The best thing about Visiting Angels is the time and effort they put into their clients, and their caregivers.

Our Angels are the best in the industry...

... which is why we deliver Award Winning care

A recruitment process that is thorough but fair:

- * 2 Interviews
- Application Form
- Personality Profile
- # 4 References

Our Angels have a mature outlook, are compassionate, like to have a laugh, and just love delivering quality care.

Visiting Angels is committed to safe and fair recruitment, safeguarding and protecting those we care for and serve. We make sure all our staff are vetted, selected, trained, and supervised fairly and to a high standard so that they can provide safe, effective, and compassionate care.



We are rated 10/10 on homecare.co.uk



What our clients say...

"The carer who came was like a breath of fresh air and so patient, she really cared, nothing was too much trouble and was soon on friendly terms with us. If it had been possible, my sister would have taken her home with her at the end of her visit. I have no hesitation in recommending Visiting Angels." Malcolm R.

"The care provided for my Mum from Visiting Angels has been exceptional. The carer's have been instrumental in helping to source additional support for Mum's complex needs. The care has been executed in an empathetic, kind and professional manner at all times. The support and understanding provided to my Dad at such an emotional and difficult time has been so welcome and very much appreciated by all the family."

Helena C.



enjoy very much the carer coming each morning. They are very cheerful and a great help with my needs. One of the carers in particular is a special Angel." Joan A.



main carer for my Mum, who suffers from Alzheimer's, goes above and beyond in her duties of care. She is so kind to Mum, encouraging her to do various activities, and also having Mum teach her too. In the last week, we have had a traumatic time with Mum's dog. Her carer was there at the time and dealt with the situation admirably and with no panic. She is a carer to be treasured."

"The

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thank you for finding such a nice and pleasant person. She is like a breath of fresh air. My wife gets on very well with her and can talk on most subjects, she treats my wife very well. She is what you could call, a Visiting Angel and I could not praise her enough. Where, however, did you find her? She blends in so well and is ready to help, at any moment."

New to home care?

Why not try an Observation Call with one of our Senior Angels where you will experience giving care first hand.

Join them in a Client's home

This way, you will see Quality at Home Care in action, and have a better understanding of whether a Visiting Angels career is for you.



Companionship comes as standard...

Other services include:

- Personal care
- Household chores (cleaning, laundry, cooking, shopping, gardening, pet care)
- * Medication (supervision and administration*)
- Nutrition and hydration
- * Exercise, rehabilitation, supervised walks
- * Trips out in the car
- Sharing the client's hobbies and interests

*There are certain medicines we are unable to administer e.g. Injections, suppositories.

AWARD

Meal times are special...

Regular mealtimes which are *shared* provide a sense of rhythm and regularity in our lives. We may ask you to prepare, and share a meal, with our clients.

They love it, and so will you!





We always pay better than competitors and well above the NMW For our current salary rates please give us a call Also £2.00 hr extra at weekends Double Pay on Bank Holidays Drive Time and Mileage reimbursed

Refer a Friend Bonuses*

Correct January 2023 *Needs to be repaid if leave within one year.

Quality pay for quality care



homecare.co.uk

Your loyalty is rewarded!

You will automatically receive a pay increment as you deliver care over the longer term.

White Wings – No previous care experience Bronze Wings - After 500 Care Hours Silver Wings - After 1000 Care Hours Gold Wings - After 1500 Care Hours Senior > Principal Angels



Recognition and rewards with permanent contracts



Angels Awards Gala Dinner in Manchester. Emily was our Angel of the Year for 2022.



- Annual pay increases
- 6 monthly car valeting
- * Quarterly events
- Your birthday off (unpaid or holiday)
- * Angel of the Month Awards
- Angel of the Year Awards and Gala Dinner



We support your ongoing Training and Development:

We sponsor and support NVQ Levels 2-5 in Adult Care

We provide Career Progression opportunities, as we only promote from within (Team Leaders, Coordinators, Trainers, Care Managers)

We provide Specialist Training based on our Client's needs e.g. Stoma Care, Palliative Care, End of Life, and PEG Feeding.









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You could be an Angel!





Choose Visiting Angels because...

"Home Care gives great job satisfaction with no two days being the same.

I feel fully supported, trained and appreciated, as Visiting Angels are Carer Centric.

As a team we pride ourselves on delivering a high quality of Person Centred Care. Treating our clients as they want/should be treated. Whilst valuing their individuality which is so very important.

The best part of my job is building that trusting rapport with our clients.

MY JOB IS PRETTY AWESOME!!!"

Sally - Visiting Angels Caregiver



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